

***WC Docket 14-93, Connect America Fund Phase II Challenge***

**Charter Communications, Inc. in Minnesota**

Per the National Broadband Map data, Charter Communications, Inc. claims to offer voice service in 54 Census Blocks in Mid-Communications, Inc. (Mid-Com) Serving Areas that it would like to challenge. On the Charter website (<https://www.charter.com/browse/phone-service/phone>), there is a tool to do an address lookup to determine if service is available. Using the service addresses for city offices in each of our exchanges, Mid-Com was unable to retrieve addresses stating service was available in any of its exchanges (see lookups in Charter attachment). On the Charter website, in its “customer support” section, Charter discusses transfer of existing numbers. Given this option, Mid-Com should expect some level of porting activity in the identified CBs. Company Porting data by census block from 2013 through 2014 (y-t-d) reveals that Mid-Com has yet to see any porting activity to Charter in the challenged census blocks. Mid-Com has also solicited GeoResults to try to obtain wireline, fixed wireless, and mobile wireless portability status for customer telephone numbers inside the CBs in question. An attachment describing the GeoResults effort is included in this filing. Based on the GeoResults data, the CBs in question that Charter claims to offer voice service to have little (from 0% to 10% for residential and business locations found) porting activity and based on company porting data, there is no evidence that any of that activity is related to Charter customers in the specified CBs.

Based on the evidence referred to above, Mid-Communications, Inc. challenges the competitive presence of Charter Communications, Inc. in the CBs listed on the form 505.

**From Charter Website:**

**<http://www.myaccount.charter.com/customers/Support.aspx?SupportArticleID=1351>**

### **Current Service Provider**

If you are bringing your phone number(s) to Charter from another provider do not call and cancel your phone service. In order for us to process a request to bring your number from another provider the phone number(s) must be currently working. Just call 1-888-438-2427 and we will let you know if we can bring your current number to Charter. If we can bring your number from the current provider we will take care of everything for you. We don't charge any switching fees. If you cancel your service prior to contacting us, you may not be able to keep your current number. Please note that you may be responsible to your old service provider for any contractual requirements and applicable charges.

If you are planning on getting a new phone number from Charter or we cannot bring your current number to Charter then you will need to contact your current provider and cancel your existing phone service.

If you have a long distance provider that is different than your local service provider and you plan on choosing Charter as your long distance carrier you will need to contact your long distance provider and cancel your long distance service. We cannot cancel your long distance services if it is different from your local service provider.

### **Keep Existing Phone Number**

You should be able to keep your phone number at no additional charge if you are switching your service within the same location. However, when a customer moves to a new location, it's not always possible for that customer to keep the same number. To find out if you can keep your current number, please contact us.

\* Denotes porting option



### Sorry, Charter services are not available.

Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
244 EAST MAINE ST.  
AmBoy, mn. 56010

★ Result When...  
705 PARKWAY AVENUE  
EAGLE LAKE, MN. 56024

Chat online now or Call

877-684-9760



View Our Best Offer

Customize Your Order for  
705 Parkway Ave 56024

Stuck in a contract?  
We'll pay your early termination fees up to \$500! <sup>o</sup>

Charter Spectrum services are not yet available in your area. Order now and you will be automatically upgraded to the Charter Spectrum suite of services at no additional cost once available.



## Triple Play Select



- HDTV with **125+ Channels**  
FREE HD and On Demand\*\*
- Fast Internet with speeds up to 30 Mbps
- Phone with unlimited nationwide calling,  
including 411 calls

See details

Starting at  
**\$29<sup>99</sup>/mo**  
each for 12 mos  
when bundled\*

CHOOSE >>

## Triple Play Silver



All the benefits of our Select Offer  
AND

- **50 Additional Channels**
- HBO®, Showtime® and Cinemax®
- **Digital Tier 1** with NFL Network® and  
more

See details

SELECT +  
**\$20<sup>99</sup> more**  
for 12 mos  
when bundled\*

CHOOSE >>

## Triple Play Gold



All the benefits of our Silver Offer  
AND

- **25 Additional Channels**
- Starz®, TMC®, Encore®
- **Digital Tier 2** with NFL Redzone®, ESPN  
News®

See details

SILVER +  
**\$20<sup>99</sup> more**  
for 12 mos  
when bundled\*

CHOOSE >>

## Additional Offers



TV Select + Internet

from  
**\$59<sup>99</sup>/mo** for 12 mos. + **\$29<sup>99</sup>/mo** for 12 mos.

CHOOSE >>

SEE DETAIL >



Internet + Voice

**\$29<sup>99</sup>/mo** for 12 mos. + **\$19<sup>99</sup>/mo** for 12 mos.

CHOOSE >>

SEE DETAIL >

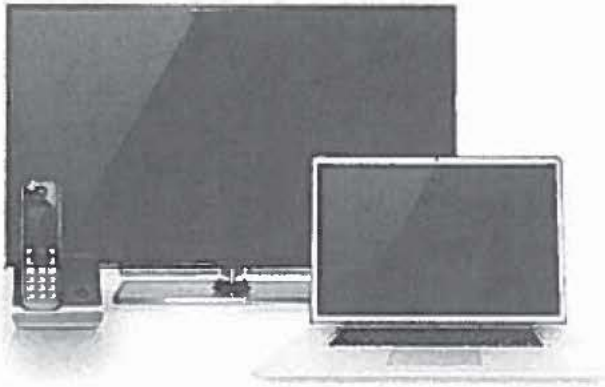


TV Select

from  
**\$59<sup>99</sup>/mo** for 12 mos.

CHOOSE >>

SEE DETAIL >



### Sorry, Charter services are not available.

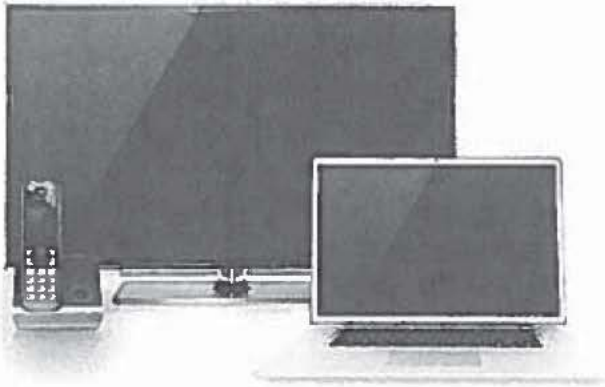
Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

- Try another Address (</buyflow/buyflow-localization>)
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage (</>)

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★ Result when entering:  
130 SOUTH EWING ST.  
GOOD THUNDER, MN. 56037



### Sorry, Charter services are not available.

Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

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- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
340 FAIR GROUNDS ST.  
GARDEN CITY, MN. 56034





### Sorry, Charter services are not available.

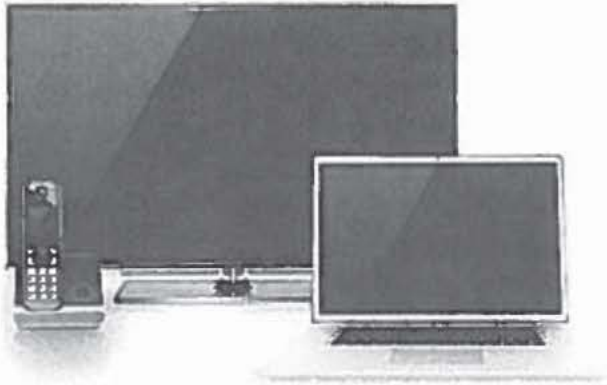
Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2fFind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
100 E. Robinson ST., LAKE CRYSTAL, MN,  
56055



### Sorry, Charter services are not available.

Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

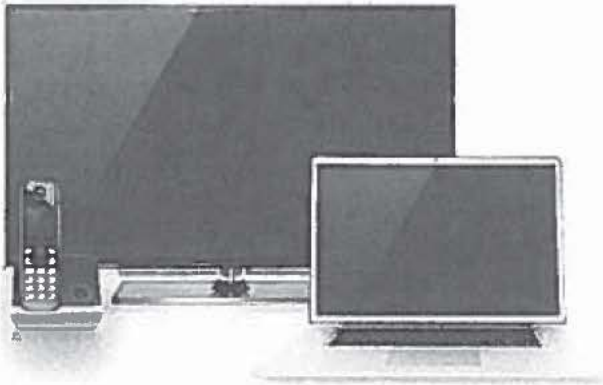
- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
525 MAIN ST.  
MADISON LAKE, MN, 56063





### Sorry, Charter services are not available.

Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
104 SECOND AVE. NE  
MAPLETON, MN. 56065



### Sorry, Charter services are not available.

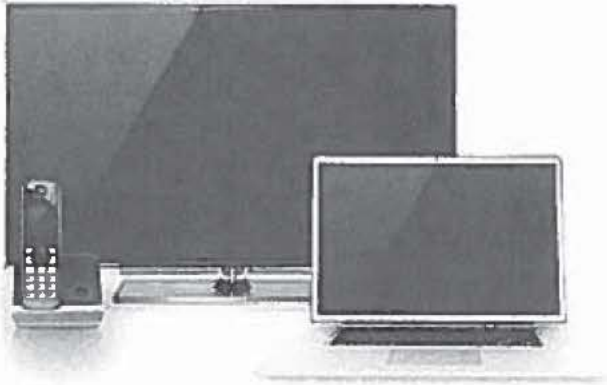
Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider (<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
141 4<sup>th</sup> ST., PEMBERTON, MN.  
56078



### Sorry, Charter services are not available.

Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

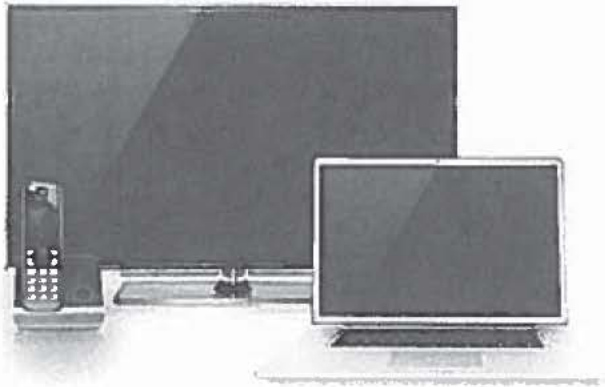
- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
304 MAIN ST. W.  
ST. CLAIR, MN. 56080



### Sorry, Charter services are not available.

Charter does not provide service at this address. Please try an alternative address, or find services from other providers in your area.

- Try another Address ([/buyflow/buyflow-localization](#))
- Find a local provider  
(<http://cablemover.com/special/Results?c=3869&aliaspath=%2fspecial%2ffind&ext=1>)
- Go back to the homepage ([/](#))

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★ Result when entering:  
107 E. MAIN  
VERNON CENTER, MN. 56090